# Teledraft, Incorporated

Teledraft, Incorporated 304 Whittington Parkway, Suite 204 Louisville, Kentucky 40222

RATES, RULES AND REGULATIONS FOR FURNISHING
INTRASTATE TELECOMMUNICATIONS SERVICE
WITHIN AND THROUGHOUT THE COMMONWEALTH OF KENTUCKY

FILED WITH THE PUBLIC SERVICE COMMISSION OF KENTUCKY

Issued: April 29, 1993 Effective: September 9, 1993

Issued By:

Teledraft, Incorporated

Robert E. Bowling, Vice President and Sales

PUBLIC SERVICE COMMISSION OF KENTUCKY EFFECTIVE

OCT 1 0 1993

PURSUANT TO 807 KAR 5:011.

SECTION 9 (1)

BY: SERVICE COMMISSION MANAGER

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# II. CONCURRING, CONNECTING & OTHER PARTICIPATING CARRIERS

Teledraft, Incorporated is a non-facilities based long distance telecommunications service provider. Therefore, call transmission within and between the local access transport areas ("LATAs") will be provided utilizing the facilities of the local exchange carriers ("LECs") and facilities-based interexchange carriers ("IXCs").

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ISSUED BY:

Robert E. Bowling Jacon Spen Vice President

Teledraft, Incorporated 304 Whittington Parkway

Suite 204

Louisville, Kentucky 40222

PUBLIC SERVICE COMMISSION
OF KENTUCKY

**EFFECTIVE** 

OCT 1 0 1993

PURSUANT TO 807 KAR 5:011. SECTION 9 (1)

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#### III. EXPLANATION OF SYMBOLS

# Explanation of Symbols

When changes are made in any tariff sheet, a revised sheet will be issued canceling the tariff sheet affected. Changes will be identified on the revised page(s) through the use of the following symbols:

- (C) -To signify changed regulation.
- To signify discontinued rate, regulation or test. (D) -
- To signify increase. (I) -
- To signify material relocated from one page to (M) – another without change.
- To signify new rate, regulation, or test. (N) -
- (R) -To signify reduction.
- To signify reissued material. (S) -
- To signify a change in text, but no change in rate (T) or regulation.

The term "Carrier" used throughout this tariff refers to Teledraft, Incorporated.

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ISSUED BY:

Robert E. Bowling Vice President

PUBLIC SERVICE COMMISSION

Teledraft, Incorporated

OF KENTUCKY **EFFECTIVE** 

304 Whittington Parkway

Suite 204

Louisville, Kentucky 40222

OCT 1 0 1993

PURSUANT TO 807 KAR 5:011.

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Glora falle PUBLIC SERVICE COMMISSION MANAGER

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# III. EXPLANATION OF SYMBOLS (Cont'd)

The term "Subscriber" used throughout this tariff refers to the customers of Carrier and those authorized by Customers of Carrier to utilize the Services of Carrier as provided in this tariff.

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ISSUED BY:

Robert E. Bowling

PUBLIC SERVICE COMMISSION

Vice President Teledraft, Incorporated OF KENTUCKY EFFECTIVE

304 Whittington Parkway

OCT 1 0 1993

Suite 204

Louisville, Kentucky 40222

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### IV. RULES AND REGULATIONS

### A. APPLICATION OF TARIFF

This tariff applies to interlata and intralata Resale Service provided by Carrier to all points in Kentucky. Long distance Resale Service is a public telecommunication service includes providing both hire that interstate intrastate long distance service and operator service to Subscribers through of WATS the resale and other telecommunications services.

### B. AVAILABILITY OF SERVICE

Carrier is a statewide telephone company providing intralata and interlata communications and long distance message toll telephone service to Subscribers for their direct transmission of voice, data, and other types of telecommunications. The service is available to multiple users.

Communications originate when the customer accesses Carrier facilities directly or through the facilities of the

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ISSUED BY:

304 Whittington Parkway

Suite 204

Louisville, Kentucky 40222

OCT 1 0 1993

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OF KENTUCKY

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local service carrier via one or more access lines, equal access or on a dial-up basis by calling the local access number of the local service carrier. Carrier may act as the Subscriber's agent for ordering access connection facilities provided by other carriers or entities when authorized by the Subscriber, to allow connection of a Subscriber's location to the Carrier's network. The Subscriber shall be responsible for all charges due for such service arrangements.

Carrier's services and facilities are provided on a monthly basis unless otherwise stated in this tariff, and are available 24 hours a day, seven days a week.

### C. <u>LIMITATIONS ON SERVICE</u>

1. Services are offered subject to the availability of the necessary facilities and/or equipment and subject to the terms and conditions of this tariff.

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ISSUED BY:

Robert E. Bowling \_\_\_\_\_\_ Vice President

PUBLIC SERVICE COMMISSION

OF KENTUCKY EFFECTIVE

Teledraft, Incorporated 304 Whittington Parkway

Suite 204

Louisville, Kentucky 40222

OCT 1 0 1993

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- 2. Carrier reserves the right to discontinue service immediately or cancel an application for service without liability upon written notice when necessitated by conditions beyond its control, when the Subscriber is using the service in violation of the provisions of this tariff, for nonpayment of service or any abuse of the system.
  - 3. Service may not be used for any unlawful purpose.
- 4. There is no limit on the number of calls placed or the length of individual calls.
- 5. Carrier reserves the right to provide services only to and from locations where the necessary facilities or equipment are available.
- 6. Title to all facilities provided by Carrier under these regulations remains with Carrier. Prior written permission from the Carrier is required before any assignment or transfer. All regulations and conditions contained in this

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Robert E. Bowling Vice President

PUBLIC SERVICE COMMISSION
OF KENTUCKY

Vice President

Teledraft, Incorporated

OF KENTUCK

EFFECTIVE

304 Whittington Parkway

Suite 204

Louisville, Kentucky 40222

OCT 1 0 1993

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tariff shall apply to all such permitted assignees or transferees, as well as all conditions for service.

7. All limitations on service will be made pursuant to 807 KAR 5:006, Section 14.

### D. <u>LIMITATION OF LIABILITY</u>

of mistakes, omissions, interruptions, delays, errors or defects in providing long distance transmission and operator services occurring in the course of furnishing service and not caused by the negligence of the Subscriber, commences upon activation of the service. In no event will Carrier's liability exceed an amount equivalent to the proportionate charge to the Subscriber for the portion of the service during which such mistakes, omissions, interruptions, delays, errors, or defects in providing operator services or long distance transmission occur.

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ISSUED BY:

Teledraft, Incorporated
304 Whittington Parkway

Suite 204

Louisville, Kentucky 40222

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**FFFECTIVE** 

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2. The Carrier shall not be liable for and the Subscriber shall indemnify and hold the Carrier harmless from any and all loss, claims, demands, suits, or other action or any liability whatsoever, whether suffered, made, instituted, or asserted by the Subscriber or by any other party or persons for any personal injury to, or death of, any person or persons, and for any loss, damage, defacement or destruction of the premises of the Subscriber or any other property whether owned or controlled by the Subscriber or others, caused or claimed to have been caused, directly or indirectly, by any act or omission of the Carrier or by any installation, operation, failure to operate, maintenance, removal, presence, condition, location or use of facilities or equipment provided by the Carrier. No agents or employees of other carriers shall be deemed to be the agents or employees of the Carrier.

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ISSUED BY:

Robert E. Bowling Vice President

PUBLIC SERVICE COMMISSION

OF KENTUCKY EFFECTIVE

Teledraft, Incorporated 304 Whittington Parkway

Suite 204

Louisville, Kentucky 40222

OCT 1 0 1993

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- 3. The Carrier shall not be liable for any failure of performance due to causes beyond its control, including, without being limited to, acts of God, fires, floods or other catastrophes, national emergencies, insurrections, riots or wars, strikes, lockouts, work stoppage or other labor difficulties, and any law, order, regulation or other action of any governing authority or agency thereof.
- 4. The Subscriber is required to notify Carrier of any changes to Subscriber's equipment, including software controlling the equipment's function. Carrier is not liable for interruptions in service caused by Subscriber's failure to notify Carrier prior to any change.
- 5. The Subscriber will be billed for and shall be responsible for any and all applicable state, local, and federal taxes.

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ISSUED BY:

304 Whittington Parkway

Suite 204

Louisville, Kentucky 40222

OCT 1 0 1993

PUBLIC SERVICE COMMISSION

OF KENTUCKY

**EFFECTIVE** 

PURSUANT TO 807 KAR 5:011. SECTION 9 (1)

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Carrier shall not be liable to any person, firm or entity in any respect whatsoever including, without limitation, for damages, either direct, indirect, consequential, special, incidental, actual, punitive, or for any other damages or for any lost profits of any kind or nature whatsoever, arising out of mistakes, accidents, errors, omissions, interruptions, delays or defects in transmission, including those which may be caused by Regulatory or Judicial authorities, arising out of or relating to this tariff or the obligations of Carrier pursuant to this tariff. Carrier makes no warranty, whether express, implied, or statutory, as to the description, quality, merchantability, completeness or fitness for any purpose of the service or local access, or as to any other matter, all of which warranties by Carrier are hereby excluded and disclaimed.

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Robert E. Bowling Vice President

PUBLIC SERVICE COMMISSION

Teledraft, Incorporated

OF KENTUCKY **EFFECTIVE** 

304 Whittington Parkway

Suite 204

Louisville, Kentucky 40222

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- 7. Carrier shall be indemnified and held harmless by the Subscriber against:
- A. Claims for libel, slander, infringement of copyright or unauthorized use of any trademark, trade name, or service mark arising out of the material, data information, or other content transmitted over the Carrier's facilities; and
- B. Claims for patent infringement of copyright or unauthorized use of any trademark, trade name, or service mark arising out of the material, data, information, or other content transmitted over the Carrier's facilities; and
- C. All other claims arising out of any act or omission of the Subscriber in connection with any service provided by Carrier.
- 8. A credit allowance for interruptions of service which are not due to Carrier testing or adjusting, to the negligence of the Subscriber, or to the failure of the

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PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

Teledraft, Incorporated
304 Whittington Parkway

OCT 1 0 1993

Suite 204 Louisville, Kentucky 40222

> PURSUANT TO 807 KAR 5:011, SECTION 9 (1)

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channels, equipment, and/or communications systems provided by the Subscriber, are subject to the general liability provisions set forth in Section IV D.1 of this tariff. It shall be the obligation of the Subscriber to notify Carrier of any interruption in service. Before giving such notice, the Subscriber shall ascertain that the trouble is not being caused by any action or omission by or within the Subscriber's control and is not in wiring or equipment connected to the Carrier terminal.

- 9. The use and restoration of service in emergencies shall be in accordance with the Part 64, Subpart D of the Federal Communications Commission's Rules and Regulations which specifies the priority system for such activities.
- 10. Acceptance by the Commission of the liability provisions contained in this tariff does not constitute its determination that the limitation of liability imposed by the

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ISSUED BY:

Robert E. Bowling
Vice President
Teledraft, Incorporated
304 Whittington Parkway

Suite 204

Louisville, Kentucky 40222

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

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Carrier should be upheld in a court of law, but the recognition that, as it is the duty of the courts to adjudicate negligence claims and rights to recover damages, therefor, so it is the duty of the courts to determine the validity of the exculpatory provisions of this tariff.

#### E. LOCATIONS OF SERVICE

- The Carrier will provide switched access (FGA, FGB and FGD) from areas desiring service within the State.
- 2. The Carrier and customer service representatives are available by dialing Carrier's 1-800 number from any exchange within the State.

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Robert E. Bowling Vice President

PUBLIC SERVICE COMMISSION OF KENTUCKY

**EFFECTIVE** 

Teledraft, Incorporated

304 Whittington Parkway

Suite 204

Louisville, Kentucky 40222

OCT 1 0 1993

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# F. CANCELLATION OF SERVICE BY SUBSCRIBER

- 1. A Subscriber may request cancellation of service in person, in writing or by telephone pursuant to 807 KAR 5:006, Section 12(1) of the general rules and regulations of the Commission.
- 2. If the Subscriber orders service which requires special construction or special facilities dedicated to the Subscriber's use, the cost for which Carrier is liable, and the Subscriber cancels before service begins, within thirty (30) days of initiation of service or before completion of the minimum period mutually agreed upon by Subscriber and Carrier, a charge will be made to the Subscriber for the nonrecoverable portions of the expenditures or liabilities incurred expressly on behalf of the Subscriber by the Carrier.

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ISSUED BY:

Robert E. Bowling
Vice President
Teledraft Incorporated

Teledraft, Incorporated 304 Whittington Parkway

Suite 204

Louisville, Kentucky 40222

OCT 1 0 1993

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# G. CANCELLATION OF SERVICE BY CARRIER

Carrier may discontinue service or cancel an application for service without incurring any liability for any of the following reasons:

- 1. After five days written notice for non-payment of any sum due to Carrier for service for more than thirty days beyond the date of rendition of the bill for such service;
- 2. Without notice, in the event of a violation of any regulation governing the service under this tariff;
- 3. Without notice, in the event of a violation of any law, rule, or regulation of any governmental authority having jurisdiction over the service; or
- 4. Carrier is prohibited from furnishing services by order of a court or other government authority having jurisdiction.

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PUBLIC SERVICE COMMISSION

ISSUED BY: Robert E. Bowling OF KENTUCKY

Vice President
Teledraft, Incorporated
304 Whittington Parkway
Suite 204
Louisville, Kentucky 40222

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5. In the event of excessive call attempts or fraudulent use of the Carrier network, Carrier will discontinue service and/or seek legal recourse to recover all costs involved in enforcement of this provision.

### H. SERVICE AREA

Carrier will provide intralata and interlata service within the Commonwealth of Kentucky.

# I. DEPOSITS.

# 1. Deposit Guidelines

Carrier may require a cash deposit to secure payment of bills. Service may be refused or discontinued for failure to pay the requested deposit. Interest, as prescribed by KRS 278.460 will be paid annually either by refund or credit to the Subscriber's bill, except that no refund or credit will be made if the Subscriber's bill is delinquent on the anniversary date of the deposit.

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ISSUED BY:

Robert E. Bowling
Vice President
Teledraft, Incorporated
304 Whittington Parkway

Suite 204

Louisville, Kentucky 40222

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The deposit may be waived by Carrier upon a Subscriber's showing of satisfactory credit or payment history, and deposits will be returned after one (1) year if the Subscriber has established a satisfactory payment record for that period. If a deposit has been waived or returned and the Subscriber fails to maintain a satisfactory payment record, a deposit may then be required. Carrier may require a deposit in addition to the initial deposit if the Subscriber's classification of service changes or if there is a substantial change in usage. Upon termination of service, the deposit and any interest earned will be credited to the Subscriber's account with any credit balance refunded to the Subscriber 30 days following termination of service.

# 2. <u>Deposit Requirement or Waiver Criteria</u>

In determining whether a deposit will be required or waived, the following criteria will be considered:

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ISSUED BY: Robert E. Bowling PUBLIC SERVICE COMMISSION Vice President Teledraft, Incorporated 304 Whittington Parkway Suite 204 CCT 10 1993

Louisville, Kentucky 40222

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- (a) Previous payment history with the Carrier. If the Subscriber has no previous history with Carrier, statements from other utilities, banks, etc. may be presented by the Subscriber as evidence of good credit.
- (b) Whether the Subscriber has an established income or line of credit.
- (c) Length of time the Subscriber has resided or been located in the area.
- (d) Whether the Subscriber owns property in the area.
- (e) Whether the Subscriber has filed bankruptcy proceedings within the last seven years.

### 3. Amount of Deposit

All Subscriber's deposits shall be based upon actual usage of the Subscriber at the same or previous premises for the most recent 12-month period of Subscriber's previous

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ISSUED BY:	Robert E. Bowling	PUBLIC SERVICE COMMISSION OF KENTUCKY
		FFFECTIVE
	Teledraft, Incorporated 304 Whittington Parkway	1003
	Suite 204 Louisville, Kentucky 40222	OCT 1 0 1993

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credit history with Carrier or previous telephone company, if such information is available. If usage information is not available, the deposit will be based on the average bills, calculated annually, of Subscribers in the system. The deposit amount shall not exceed two-twelfths (2/12) of the Subscriber's actual or estimated annual bill where bills are rendered monthly.

### 4. <u>Deposit Recalculation</u>

If a deposit is held longer than 18 months, the deposit will be recalculated at the Subscriber's request based on the Subscriber's actual usage. If the deposit on account differs from the recalculated amount by more than \$10.00 for the residential Subscriber or 10 percent for a non-residential Subscriber, Carrier may collect any underpayment and shall refund any overpayment by check or credit to the Subscriber's

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Robert E. Bowling Vice President
Teledraft, Incorporated

304 Whittington Parkway

Suite 204

Louisville, Kentucky 40222

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PUBLIC SERVICE COMMISSION

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bill. No refund will be made if the Subscriber's bill is delinquent at the time of the recalculation.

5. Deposit Not to Affect Regular Collection Practices The fact that a deposit has been made shall in no way relieve the applicant or Subscriber from complying with the Carrier's regulations as to advance payments and the prompt payment of bills on presentation; nor constitute a waiver or modification of the regular practices of Carrier providing for the discontinuance of service for non-payment of any sums due to Carrier for services rendered. discontinue service to any Subscriber failing to pay current bills without regard to the fact that such Subscriber has made a deposit with Carrier to secure payment of such bills.

#### J. PAYMENT ARRANGEMENTS

1. The Subscriber is responsible for the payment of ALL charges for services and equipment provided to the Subscriber.

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ISSUED BY:

Robert E. Bowling Vice President Teledraft, Incorporated 304 Whittington Parkway

Suite 204

Louisville, Kentucky 40222

OCT 1 0 1993

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This applies to Subscribers where the provision of service by Carrier includes the use of authorization (access) codes. The Subscriber agrees to pay to Carrier any cost incurred as a result of any delegation of authority resulting in use of his/her authorization code. If the Subscriber establishes that the charges incurred were not the result of authorization by him or her, then the Subscriber will not be required to pay the charges.

- 2. The Subscriber may dispute any charge for service. If objection in writing is not received by Carrier within thirty (30) days after the bill is mailed, the account shall be deemed correct and binding upon the Subscriber. Nonpayment of charges for service may result in the discontinuance of any and all of the services furnished the Subscriber.
- 3. A late payment charge of one and one-half percent (1-1/2%) per month (unless a lower rate is prescribed by law,

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Vice President

Teledraft, Incorporated

304 Whittington Parkway
Suite 204
Louisville, Kentucky 40222

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in which event at the highest rate allowable by law) applies to each Subscriber bill which has not been paid in full less charges disputed in writing prior to the next billing date. The late payment charge applies to the total amount carried forward except that such late payment charge will not be applied or assessed on unpaid penalty charges. Any payment received shall first be applied to the bill for services rendered.

- 4. An administrative charge of \$15.00 will be applied by Carrier for each check or bank draft returned to Carrier by reason of non-sufficient funds or otherwise.
- 5. Service may be denied or discontinued pursuant to the Kentucky Public Service Commission's rules and regulations for non-payment of amounts due Carrier, past the due date. Restoration of service will be subject to all applicable installation charges.

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SSUED BY: Robert E. Bowling

PUBLIC SERVICE COMMISSION

ISSUED BY: Robert E. Bowling Vice President

OF KENTUCKY EFFECTIVE

Teledraft, Incorporated 304 Whittington Parkway

EFFECTIVE

Suite 204

OCT 1 0 1993

Louisville, Kentucky 40222

PURSUANT TO 807 KAR 5:011, SECTION 9 (1)

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# K. FRACTIONAL CHARGES

For each call the minimum charge shall be the applicable charge for the initial billing increment of use with use in excess of the initial billing increment during a call charged at the applicable rate per minute with the fractional billing increments, if any, of each call rounded up to the next highest whole billing increment.

All per call charges of fractional cents shall be rounded to the next full cent unless otherwise stated in the specific product description.

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ISSUED BY:

Teledraft, Incorporated 304 Whittington Parkway

Suite 204

Louisville, Kentucky 40222

OCT 1 0 1993

OF KENTUCKY

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PUBLIC SERVICE COMMISSION MANAGER

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### V. DESCRIPTION OF SERVICES

### A. TIMING OF CALLS

Chargeable time for services begins at the time Carrier's call monitoring equipment determines the called station has answered and ends when the call monitoring equipment determines that either the called station or calling station has disconnected.

Carrier will provide an appropriate credit to a Subscriber billed for a call of short duration when the Subscriber advises that the call was not completed.

### B. START OF BILLING

For billing purposes, the start of service is the day following acceptance by the Subscriber of Carrier's service or equipment. The end of service date is the last day of the minimum notification of cancellation or any portion of the last day, after receipt by Carrier of notification of cancellation as described in Section IV of this tariff.

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Teledraft, Incorporated 304 Whittington Parkway

OCT 1 0 1993

Suite 204

Louisville, Kentucky 40222

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# C. <u>INTERCONNECTION</u>

Services furnished by Carrier may be interconnected with services or facilities of other authorized communications common carriers and with private systems, subject to the technical limitations established by Carrier. Service furnished by Carrier is not part of a joint undertaking with such other carriers. Any special interface equipment or facilities of Carrier and other participating carriers shall be provided at the Subscriber's expense.

Interconnection with the facilities or services of other carriers shall be under the applicable terms and conditions of other carriers' tariffs. The Subscriber is responsible for taking all necessary legal steps for interconnecting his Subscriber-provided terminal equipment or communications systems with Carrier's facilities.

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ISSUED BY:

Robert E. Bowling

PUBLIC SERVICE COMMISSION

Vice President

OF KENTUCKY EFFECTIVE

Teledraft, Incorporated 304 Whittington Parkway

LITEOTIVE

Suite 204

OCT 1 0 1993

Louisville, Kentucky 40222

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# D. <u>CALCULATION OF DISTANCE</u>

Usage charges for all mileage sensitive products are based on the airline distance between rate centers associated with the originating and terminating points of the call.

The airline mileage between rate centers is determined by applying the formula below to the vertical and horizontal coordinates associated with the rate centers involved. The Company uses the rate centers and associated vertical and horizontal coordinates that are produced by Bell Communication Research in their NPA-NXX V&H Coordinate Tape and AT&T Tariff No. 10.

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Teledraft, Incorporated 304 Whittington Parkway

OCT 1 0 1993

Suite 204

Louisville, Kentucky 40222

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Formula:

Mileage= 
$$\frac{\sqrt{(v_1-v_2)^2+(h_1-h_2)^2}}{10}$$

### E. SPECIAL SERVICES

For the purpose of this tariff, a Special Service is deemed to be any service requested by the Subscriber for which there is no prescribed rate in this tariff. Special Services charges will be developed on an individual case basis and Carrier shall file any special contracts in accordance with 807 KAR 4:011, Section 13, with 30 days notice to the Commission.

Special Service charges will be based on the estimated cost of furnishing such services including the cost of operating and maintaining such a service, the cost of

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ISSUED BY:

Robert E. Bowling \_

PUBLIC SERVICE COMMISSION

Vice President Teledraft, Incorporated 304 Whittington Parkway

OF KENTUCKY EFFECTIVE

Suite 204

Louisville, Kentucky 40222

OCT 1 0 1993

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equipment and materials used in providing such a service, the cost of installation including engineering, labor supervision, transportation, and the cost of any other specific item associated with the particular Special Service request.

- 1. If at the request of the Subscriber, Carrier obtains facilities not normally used to provide service to its Subscribers, the cost incurred will be billed as a Special Service.
- 2. If at the request of the Subscriber, Carrier provides technical assistance not normally required to provide service, the costs involved will be billed as a Special Service.
- 3. Where special signaling, conditioning, equipment, or other features are required to make Subscriber-provided equipment compatible with Carrier service, the cost of providing these features will be billed as a Special Service.

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Teledraft, Incorporated 304 Whittington Parkway

OCT 1 0 1993

Suite 204

Louisville, Kentucky 40222

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# F. GENERAL DESCRIPTION OF CARRIER'S COMMUNICATION SERVICE

Carrier offers common shared access switched service, hereinafter referred to as Message Toll Service or MTS. The Subscriber's total monthly use of Carrier's service is charged at the applicable rates per minute set forth herein and are based on the airline mileage between the points, where applicable, as determined by the formula in Section V.D, Calculation of Distance. Carrier will engineer its transmission and switching systems on the basis that ninety-five percent (95%) of the Subscribers accessing their system will be served during the busy hour.

### 1. Message Toll Service (MTS) Options

MTS service is a measured use, full time service and is offered on a monthly basis, utilizing interexchange communications facilities shared among multiple users. The individual Subscriber's basic monthly charges for the use of

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ISSUED BY:

Robert E. Bowling Long Space

FFFECTIVE

Vice President

Teledraft, Incorporated 304 Whittington Parkway

OCT 1 0 1993

Suite 204

Louisville, Kentucky 40222

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such intercity communications facilities are based upon the time of day, the total minutes the Subscriber utilizes such facilities and the distance of each call. For each call under the MTS option, the minimum charge shall be the applicable charge for one minute of use with use in excess of one minute during a call charged at the applicable rate per minute with the fraction, if any, of the last minute of each call rounded up to the next highest whole minute, unless stated otherwise.

### a. Phone Now Service

Phone Now Service is a direct dial service for low volume residential and commercial Subscribers. This service utilizes Local Exchange Carrier ("LEC") switched access facilities and Carrier call processing equipment.

Each Subscriber is billed individually for each completed call on a conversation minute basis. Bills are

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ISSUED BY:

Robert E. Bowling Skew Saker Vice President

OF KENTUCKY FFFECTIVE

Teledraft, Incorporated 304 Whittington Parkway

OCT 1 0 1993

Suite 204

Louisville, Kentucky 40222

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#### DESCRIPTION OF SERVICE (Cont'd)

rendered on a monthly cycle basis. The rates for Phone Now are set forth in Section VI.1.B.

#### b. Phone Now Plus Service

Phone Now Plus Service is a direct dial for medium volume residential and commercial Subscribers. This service utilizes LEC switched access facilities and Carrier call processing equipment.

Each Subscriber is billed individually for each completed call on a conversation minute basis. The rates and applicable volume discounts are available as provided in Section VI.1.C. Bills are rendered on a monthly cycle basis.

#### C. Phone Now WATS Service

Phone Now WATS Service is a direct dial for high volume commercial Subscribers. This service utilizes LEC special access facilities and Carrier call processing equipment.

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Robert E. Bowling Vice President

Teledraft, Incorporated 304 Whittington Parkway

Suite 204

Louisville, Kentucky 40222.

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#### DESCRIPTION OF SERVICE (Cont'd)

Each Subscriber is billed individually for each completed call on a conversation minute basis. rendered on a monthly cycle basis. Calls are rounded up to the next tenth of a minute and the minimum duration per call is eighteen (18) seconds. The rates and charges for this service are set forth in Section VI.1.D.

#### đ. Phone Now Calling Card Service

Phone Now Calling Card Service is a universal access proprietary calling card service for low volume residential and commercial Subscribers. This service utilizes 800 access facilities and Carrier call processing equipment.

Prepaid accounts are established for each card. Each account is debited for each completed call on a conversation minute basis. Summary usage statements are rendered on a monthly cycle basis. The rates for this service are set forth in Section VI.1.E.

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Robert E. Bowling Vice President

Teledraft, Incorporated 304 Whittington Parkway

OCT 1 0 1993

Suite 204

Louisville, Kentucky 40222

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# e. Phone Now Plus Calling Card Service

Phone Now Plus Calling Card Service is a universal access proprietary calling card service for medium and high volume commercial Subscribers. The service utilizes 800 access facilities and Carrier call processing equipment.

Prepaid accounts are established for each card. Each account is debited for each completed call on a conversation minute basis. Summary usage statements are rendered on a monthly cycle basis. The rates and the applicable volume discounts are available as provided in Section VI.1.F.

# f. Phone Now 800 Service

Phone Now 800 Service is an inbound 800 service for low volume residential and commercial Subscribers. This service utilizes LEC switched access lines and Carrier call processing equipment.

DATE OF ISSUE: April 29, 1993 DATE EFFECTIVE: September 9, 1993

ISSUED BY:

Robert E. Bowling Com Son Vice President

Teledraft, Incorporated 304 Whittington Parkway

Suite 204

Louisville, Kentucky 40222

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OF KENTUCKY

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Each Subscriber is billed individually for each completed call on a conversation minute basis. Bills are rendered on a monthly cycle basis. The rates and charges for this service are set forth in Section VI.1.G.

# g. Phone Now Plus 800 Service

Phone Now Plus 800 Service is a direct dial inbound 800 service for medium volume commercial Subscribers. This service utilizes LEC switched access lines and Carrier call processing equipment.

Each Subscriber is billed individually for each completed call on a conversation minute basis. The rates, charges and applicable volume discounts are available as provided in Section VI.1.H. Bills are rendered on a monthly cycle basis.

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ISSUED BY:

Robert E. Bowling Vice President

OF KENTUCK

Teledraft, Incorporated 304 Whittington Parkway

OCT 1 0 1993

Suite 204

Louisville, Kentucky 40222

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### DESCRIPTION OF SERVICE (Cont'd)

### Phone Now Dedicated 800 Service h.

Phone Now Dedicated 800 Service is an inbound 800 service for high volume commercial Subscribers. service utilizes LEC special access lines and Carrier call processing equipment.

Each Subscriber is billed individually for each completed call on a conversation minute basis. Bills are rendered on a monthly cycle basis. Calls are rounded up to the next tenth of a minute and the minimum duration per call is eighteen (18) seconds. The rates and charges for this service are set forth in Section VI.1.I.

#### 2. Operator Services

Operator Services shall include, but will not be limited to, live operator or automated operator functions for the handling of telephone service such as long distance calling of collect, third number billing, calling card

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ISSUED BY:

Robert E. Bowling Vice President

Teledraft, Incorporated

OCT 1 0 1993

OF KENTUCKY

Suite 204

Louisville, Kentucky 40222

304 Whittington Parkway

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services and rate information, dialing instructions, and trouble reporting.

The calls will be billed at the established Carrier operator service rates plus the appropriate service charges set forth in Section VI. Billing is in one-minute increments, and Carrier will not bill for uncompleted calls. Access to the Carrier operator is obtained by dialing, from a Carrier presubscribed telephone, 0 plus the number desired or 00. All (0-) calls are routed to the appropriate LEC unless Carrier's Subscriber is a correctional facility.

Carrier prohibits traffic aggregators from blocking and intercepting calls to other carriers, including the LECs. Carrier will provide all traffic aggregators tent cards and stickers to be placed near or on telephone. Violators of these two provisions will be terminated upon 20 days written notification.

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ISSUED BY:

Robert E. Bowling Vice President

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EFFECTIVE

Teledraft, Incorporated 304 Whittington Parkway

OCT 1 0 1993

Suite 204

Louisville, Kentucky 40222

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Each Subscriber subscribing to Carrier's operator services must disclose the following information to transient end users by displaying the following information supplied on stickers or tent card:.

- (1) Company name Carrier Long Distance
- (2) Rates for Operator Services

Station-to-Station (all calls) \$x.xx Person-to-Person (all calls) \$x.xx

- (3) Billing procedures all operator service charges and long distance charges will be billed to the end user by their local telephone or credit card company.
- (4) IntraLATA dialing instructions and rates end user should consult the local telephone company directory or operator or contact the establishment's front desk.

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ISSUED BY:

Robert E. Bowling
Vice President
Teledraft, Incorporated
304 Whittington Parkway
Suite 204

Louisville, Kentucky 40222

OCT 1 0 1993

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- (5) InterLATA dialing instructions and rates After obtaining a long distance toll line, contact Carrier's operator by dialing "00".
- (6) Surcharges for calls establishment charge for calls must be billed by establishment. (Rates are to be posted on sticker or tent card.)

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ISSUED BY:

Robert E. Bowling

EFFECTIVE

Vice President Teledraft, Incorporated

304 Whittington Parkway

Suite 204

Louisville, Kentucky 40222

OCT 10 1993

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# VI. RATES AND CHARGES

# 1. MTS Services

# A. MTS Rate Periods

Business Day Rate Period. All calls that occur between 8 A.M. through 5 P.M. Monday through Friday except on Carrier recognized Holidays.

Evening. All calls that occur between 5 P.M. and 11 P.M. Sunday through Friday.

Night and Weekend Rate Period. All calls that occur between 11 P.M. and 8 A.M. all days, between 8 A.M. and 11 P.M. on Saturday and between 8 A.M. and 5 P.M. on Sundays.

Holiday Rate Period. The evening rate period will apply unless the current rate period is lower on the following nationally recognized holidays:

New Years Day Independence Day Thanksgiving Day Christmas Day

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PUBLIC SERVICE COMMISSION

ISSUED BY:

Robert E. Bowling Con 5 Con 5

Teledraft, Incorporated 304 Whittington Parkway

Suite 204

Louisville, Kentucky 40222

OCT 1 0 1993

OF KENTUCKY

**EFFECTIVE** 

PURSUANT TO 807 KAR 5:011.

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### В. Phone Now Service

Rates:

Mileage	Day 1st Min	Day Add Min	Evening 1st Min	Evening Add Min	Night 1st Min	Night Add Min
1- 10	.22000	.18000	.16500	.13500	.12980	.10620
11- 16	.22000	.18000	.16500	.13500	.12980	.10620
17- 22	.22000	.19000	.16500	.14250	.12980	.11210
23- 30	.22000	.19000	.16500	.14250	.12980	.11210
31- 55	.25000	.25000	.18750	.18750	.14750	.14750
56- 85	.29000	.29000	.21750	.21750	.17110	.17110
86-124	.29000	.29000	.21750	.21750	.17110	.17110
125-196	.29000	.29000	.21750	.21750	.17110	.17110
197-292	.34000	.34000	.25500	.25500	.20060	.20060
293-430	.34000	.34000	.25500	.25500	.20060	.20060

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Robert E. Bowling

OF KENTUCKY

Vice President

EFFECTIVE

Teledraft, Incorporated

304 Whittington Parkway

OCT 1 0 1993

Suite 204

Louisville, Kentucky 40222

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### c. Phone Now Plus Service

#### 1. Rates:

Mileage	Day	Day	Evening	Evening	Night	Night
	lst Min	Add Min	lst Min	Add Min	1st Min	Add Min
All	.20700	.20700	.17000	.17000	.17000	.17000

#### Volume Discounts: 2.

Up to	Day	Evening	Night
\$ 199.00	0%	O%	0%
\$ 1,999.00	10.0%	10.0%	10.0%
\$ 1,999.01+	20.0%	20.0%	20.0%

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Robert E. Bowling

PUBLIC SERVICE COMMISSION

Vice President

OF KENTUCKY

Teledraft, Incorporated 304 Whittington Parkway **EFFECTIVE** 

Suite 204

Louisville, Kentucky 40222

OCT 1 0 1993

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#### D. Phone Now WATS Service

Rates:

Mileage	Day	Day	Evening	Evening	Night	Night
	1st Min	Add Min	1st Min	Add Min	1st Min	Add Min
All	.11200	.11200	.11200	.11200	.11200	.11200

### Phone Now Calling Card Service E.

Rates:

Mileage	Day	Day	Evening	Evening	Night	Night
	1st Min	Add Min	1st Min	Add Min	1st Min	Add Min
All	.30	.30	.30	.30	.30	.20

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OF KENTUCKY

Teledraft, Incorporated 304 Whittington Parkway

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Suite 204

Louisville, Kentucky 40222

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### F. Phone Now Plus Calling Card Service

#### 1. Rates:

Mileage	Day	Day	Evening	Evening	Night	Night
	1st Min	Add Min	1st Min	Add Min	1st Min	Add Min
All	.28	.28	.20	.20	.20	.20

#### 2. Volume Discounts:

Up To	Day	Evening	Night
\$ 199.00	0%	0%	0%
\$ 1,999.00	10.0%	10.0%	10.0%
\$ 1,999.01+	20.0%	20.0%	20.0%

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Robert E. Bowling

PUBLIC SERVICE COMMISSION OF KENTUCKY

Vice President Teledraft, Incorporated 304 Whittington Parkway

**EFFECTIVE** 

Suite 204

Louisville, Kentucky 40222

OCT 1 0 1993

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# G. Phone Now 800 Service

1. Rates:

Mileage	Day	Day	Evening	Evening	Night	Night
	1st Min	Add Min	1st Min	Add Min	1st Min	Add Min
All	.25250	.25250	.22730	.22730	.21460	.21460

2. Charges:

\$ 5.00 Monthly Charge \$50.00 Installation Charge

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Robert E. Bowling

**XPUBLIC SERVICE COMMISSION** 

Vice President

OF KENTUCKY

Teledraft, Incorporated 304 Whittington Parkway

**EFFECTIVE** 

Suite 204

OCT 1 0 1993

Louisville, Kentucky 40222

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# H. Phone Now Plus 800 Service

### 1. Rates:

Mileage	Day	Day	Evening	Evening	Night	Night
	lst Min	Add Min	1st Min	Add Min	1st Min	Add Min
All	.25	.25	.22	.22	.20	.20

## 2. Volume Discounts:

Up To	Day	Evening	Night
\$ 199.00	0%	0%	0%
\$ 1,999.00	10.0%	10.0%	10.0%
\$ 1,999.01+	20.0%	20.0%	20.0%

# 3. Charges

\$ 5.00 Monthly Charge \$50.00 Installation Charge

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Teledraft, Incorporated 304 Whittington Parkway

Suite 204

Louisville, Kentucky 40222

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### I. Phone Now Dedicated 800 Service

### 1. Rates:

Mileage	Day	Day	Evening	Evening	Night	Night
	1st Min	Add Min	1st Min	Add Min	1st Min	Add Min
All	.1750	.1750	.1650	.1650	.1550	.1550_

# 2. Charges:

\$ 5.00 Monthly Charge \$50.00 Installation Charge

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ISSUED BY:

Robert E. Bowling

OF KENTUCKY

Vice President

Teledraft, Incorporated 304 Whittington Parkway

OCT 1 0 1993

Suite 204

Louisville, Kentucky 40222

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SECTION 9 (1)

PUBLIC SERVICE COMMISSION MANAGED

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# 2. Operator Service

Operator Service charges include per minute rates and per call charges.

# A. <u>Interlata Operator Service Rates</u>

### 1. Measured Charges:

DAY			EVE		IGHT IDAY	
Rate Mileage	First Minute	Each Add'l Minute	First Minute	Each Add'l Minute	First Minute	Each Add'l Minute
1-10	\$.22000	\$.18000	\$.16500	\$.13500	\$.12980	\$.10620
11-16	\$.22000	\$.18000	\$.16500	\$.13500	\$.12980	\$.10620
17-22	\$.22000	\$.19000	\$.16500	\$.14250	\$.12980	\$.11210
23-30	\$.22000	\$.19000	\$.16500	\$.14250	\$.12980	\$.11210
31-55	\$.25000	\$.25000	\$.18750	\$.18750	\$.14750	\$.14750
56-85	\$.29000	\$.29000	\$.21750	\$.21750	\$.17110	\$.17110
86-124	\$.29000	\$.29000	\$.21750	\$.21750	\$.17110	\$.17110
125-196	\$.29000	\$.29000	\$.21750	\$.21750	\$.17110	\$.17110
197-292	\$.34000	\$.34000	\$.25500	\$.25500	\$.20060	\$.20060
293-430	\$.34000	\$.34000	\$.25500	\$.25500	\$.20060	\$.20060

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Teledraft, Incorporated

304 Whittington Parkway
Suite 204

OCT 10 1993

Louisville, Kentucky 40222

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PUBLIC SERVICE COMMISSION MANACOR

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# 2. Fixed Service Charge:

Customer Dialed Calling Card	Operator Handled Calling Card or Credit Card	Collect	Person to Person
\$0.80	\$1.75	\$1.80	\$3.00

### 3. Rate Periods:

	Mon	Tues	Wed	Thur	Fri	Sat	Sun		
8:00 AM to #5:00 PM		DAY RATE PERIOD							
5:00 PM to #11:00 PM		EVENI		EVE					
11:00 PM to #8:00 AM		N:	IGHT & V	VEEKEND	RATE PER	IOD			

# to but not including

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Vice President Teledraft, Incorpo EFFECTIVE

Teledraft, Incorporated 304 Whittington Parkway

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Suite 204

Louisville, Kentucky 40222

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# B. <u>Intralata Operator Service Rates</u>

### 1. Measured Charges:

NIGHT DAY EVENING HOLIDAYS								
Rate Mileage	First Minute	Each Add'l Minute	First Minute	Each Add'l Minute	First Minute	Each Add'l Minute		
0-10	\$.1775	\$.1400	\$.1154	\$.0910	\$.0710	\$.0560		
11-16	\$.1875	\$.1875	\$.1219	\$.1219	\$.0750	\$.0750		
17-22	\$.1875	\$.1875	\$.1219	\$.1219	\$.0750	\$.0750		
23-30	\$.1975	\$.1975	\$.1284	\$.1284	\$.0790	\$.0790		
31-40	\$.1975	\$.1975	\$.1284	\$.1284	\$.0790	\$.0790		
41-55	\$.1975	\$.1975	\$.1284	\$.1284	\$.0790	\$.0790		
56-70	\$.2000	\$.2000	\$.1300	\$.1300	\$.0800	\$.0800		
71-85	\$.2000	\$.2000	\$.1300	\$.1300	\$.0800	\$.0800		
86-100	\$.2060	\$.2060	\$.1339	\$.1339	\$.0824	\$.0824		
101-124	\$.2055	\$.2050	\$.1333	\$.1333	\$.0820	\$.0820		
125-148	\$.2140	\$.2140	\$.1391	\$.1391	\$.0856	\$.0856		
149+Mi	\$.2140	\$.2140	\$.1391	\$.1391	\$.0856	\$.0856		

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ISSUED BY:

Robert E. Bowling was Elsa Vice President

PUBLIC SERVICE COMMISSION

Teledraft, Incorporated 304 Whittington Parkway

OF KENTUCKY EFFECTIVE

Suite 204

Louisville, Kentucky 40222

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# Fixed Service Charges:

Customer Dialed Calling Card			Person to Person	
\$.50	\$1.00	\$1.50	\$3.00	

# 3. Rate Periods:

	Mon	Tues	Wed	Thur	Fri	Sat	Sun
8:00 AM to 5:00 PM	DAY RATE PERIOD						
5:00 PM to 11:00 PM	EVENING RATE PERIOD					EVE	
11:00 PM to 8:00 AM	to NIGHT & WEEKEND RATE PERIOD						

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Robert E. Bowling Vice President

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Teledraft, Incorporated 304 Whittington Parkway

Suite 204

Louisville, Kentucky 40222

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# C. <u>Directory Assistance Service</u>

Carrier subscribers will be billed the following per call charge for each Directory Assistance call. The Directory Assistance charge applies to each call regardless of whether the Directory Assistance Bureau is able to furnish the requested telephone number.

### 3. Reconnection Charge

Customers whose service has been disconnected by Carrier due to any of the circumstances listed in Section IV preceding will be required to pay a \$10.00 fee in order to re-connect their service.

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Vice President Teledraft, Incorporated 304 Whittington Parkway

Suite 204

Louisville, Kentucky 40222

PUBLIC SERVICE COMMISSION

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BY: Service COMMISSION MANAGER